#### WELCOMING CENTER for NEW PENNSYLVANIANS

## Making an IMPRINT: Skilled Immigrants in Pennsylvania

#### An Overview: What this Snapshot Includes

- Defining skilled immigrants:
   Pennsylvania's opportunity
- Data & demographics
- Barriers and opportunities for skilled immigrants in Pennsylvania
- Introducing IMPRINT



#### The Pennsylvania Landscape

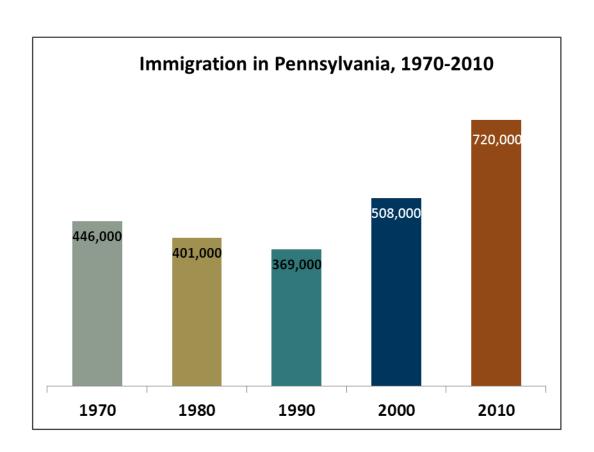
- Pennsylvania is home to over 720,000 immigrants.
- Among immigrant adults, more than 1 in 3 have a college degree.

Now, we'll take a closer look at these 217,000 college-educated immigrants.



#### PA's Immigrant Population Growth: An Upward Trend

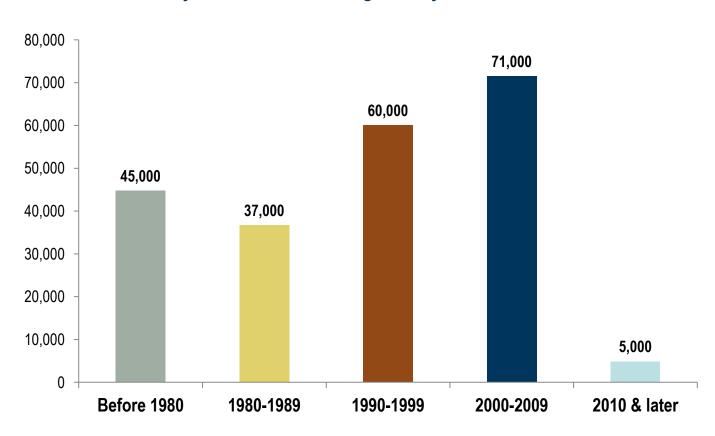
- A remarkable 36% of immigrants in PA have bachelor's or graduate degrees, compared to 26% of US-born Pennsylvanians
- This includes <u>both</u>
   graduates of US colleges
   and institutions abroad



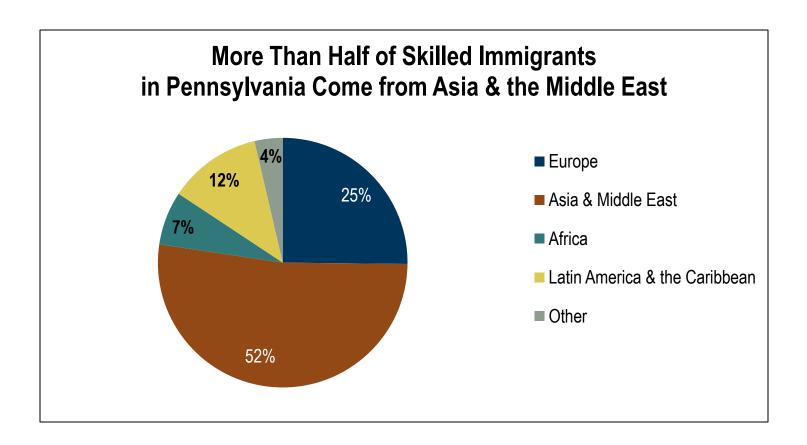
Sources: US Census Bureau, Census 1970-2010 and American Community Survey 2007-2011.

#### Skilled Immigrants Too Are a Growing Population

#### Pennsylvania's Skilled Immigrants by Year of Arrival in the US

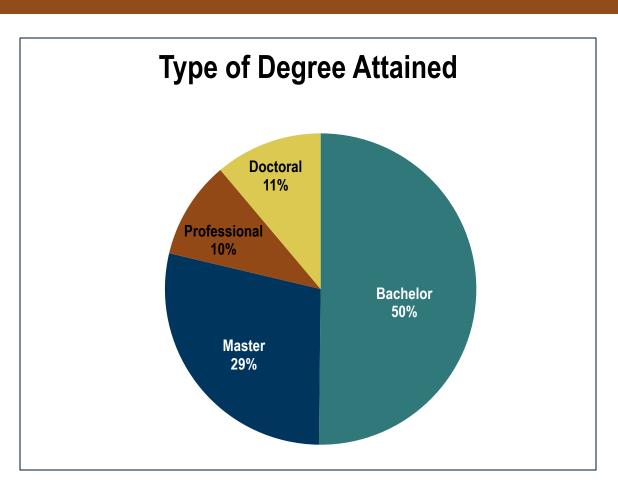


#### Who Are Pennsylvania's Skilled Immigrants?



#### Half Have a Graduate or Professional Degree

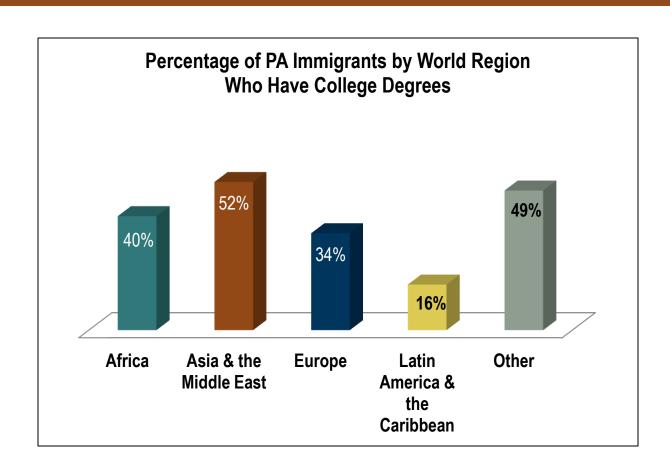




## PA's Employment & Higher Education Opportunities Attract Skilled Immigrants from Around the World

Among <u>all</u> adult African immigrants in Pennsylvania, **40%** have a college or graduate degree.

"Other" includes Canada and Australia.



#### Like US-Born Colleagues, Many Work in "Eds & Meds"



## Half of Pennsylvania's Skilled Immigrants Work in These Industry Categories

Hospitality (restaurants)

Education (colleges and universities)

Education (elementary and secondary schools)

Healthcare (hospitals)

Healthcare (not specifically classified)

Healthcare (physicians' offices/clinics)

Management and public relations services

Information Technology (computer and data processing services)

Administration of environmental quality and housing programs

# Specific Occupations with High Numbers of Skilled Immigrants in PA

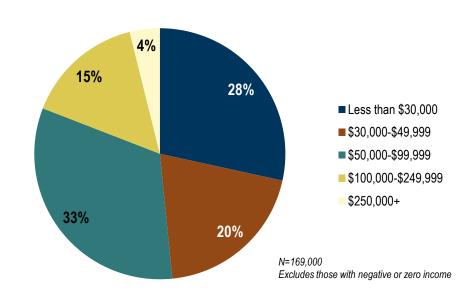
Occupation	Skilled Immigrant Employees
Subject instructors (HS/college)	14,000
Managers and administrators	12,000
Computer software developers	12,000
Physicians	11,000
Computer systems analysts and computer scientists	7,000
Accountants and auditors	6,000
Registered nurses	6,000
Supervisors and proprietors of sales jobs	4,000
Primary school teachers	3,500
Medical scientists	3,000



#### But Not All Skilled Immigrants Have Found Opportunity

- More than 1 in 4 skilled immigrants with earned income in PA earn less than \$30,000 per year.
- Overall, the Migration
   Policy Institute estimates
   that 32,000 skilled
   immigrants in
   Pennsylvania are un- or
   under-employed.

#### **Earned Income**



#### What Are Barriers to Professional Employment?

- International educational credentials not recognized by US employers
- Difficulty finding professional-level English classes and building language skills
- Limited knowledge of American business culture and interviewing style
- Opaque and confusing pathways to professional licensure

See how these barriers affect Pennsylvania residents in the following case examples.

#### A Dentist Seeks Her Future in America

**Zakia** was born in **Morocco** and educated in **Ukraine**. She speaks Russian, French, and Arabic – and English.

But when she came to the US, **she spent 6 months searching** for employment – *any* employment.

With our help, she obtained a first "survival job" and then a position in a dental office.

Today, Zakia uses all four of her languages on the job in **Northeast Philadelphia** – and her Indian-born employer is mentoring her as she prepares for her board exams.



#### A STEM Professional Builds His Career

**Semere** was born in **Ethiopia**, where he graduated with a degree in engineering and worked as a civil engineer.

Three years later, he moved to the US – only to find himself struggling to break into his field.

With our help, he made a successful **first step** into American employment, and is now studying for his exams as a **Professional Engineer.** 



#### Our Founder, Anne O'Callaghan

**Anne** was born in **Ireland** and educated at Trinity College, Dublin.

A fully qualified physical therapist when she arrived in the US, it nevertheless took her **3 years to obtain permission to sit** for the licensing exam .

Ultimately, she had to travel to North Carolina for the exam, then obtain a license by reciprocity.

**Anne never forgot** the challenges she had overcome. More than 30 years later, she founded the Welcoming Center to **help other ambitious newcomers do the same.** 



#### A Resource for Immigrants in PA: The Welcoming Center

- The Welcoming Center is an independent nonprofit 501(c)(3) organization.
- We see ourselves as an economic development organization rather than a social services agency.
- Our mission is to promote immigrant participation in the Philadelphia area's political, social, and economic life.





Connecting immigrants, employers, and communities

#### Our Services: A Quick Overview

#### Skilled immigrants can obtain help via:

- Employment services for eligible work-authorized adults
- Career mapping and re-credentialing consultation
- English and citizenship classes
- Small business development advice



Small Business Dev. Coordinator Herman Nyamunga



Intercultural Communication Specialist Chan Mi Jung-Pyles

### Our Approach



Yana Chernov
Director of Employment Placement

With our help, skilled immigrants get the tools they need to build professional careers.

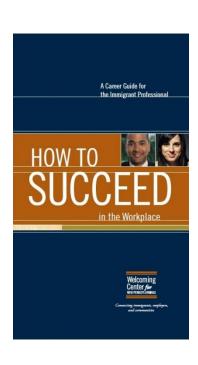
Keep reading to learn how our experienced team helps immigrant jobseekers crack the code of American business culture.

## Professional-Level "Soft Skills" Training

#### We start with a 2-hour interactive workshop covering:

- Interviewing techniques: body language, eye contact, and American-style "bragging" about accomplishments
- Resume development, including how to explain international experience in terms that make sense to US employers

...and much more.



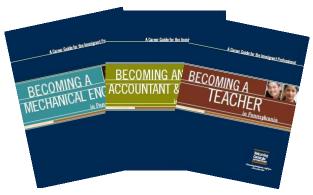
Keep reading for more about how we assist skilled immigrant jobseekers.

## Becoming Re-credentialed in a Professional Field



Immigrant engineers, doctors, and accountants who seek to practice in the US typically undergo a lengthy process:

It often takes 3-5 years.



The Welcoming Center has published **Career Guides** for popular professions to help skilled immigrants plan their career pathways.

## Advanced English Instruction

- Many immigrants arrive in the US <u>already</u> speaking English.
- Others are getting their first "real world" experience of a language they learned from books.
- Our experienced instructors help skilled immigrants to acquire the language skills they need to succeed in the US



## Finding Alternative Pathways for Talent

For some skilled immigrants, launching a business is the solution to labor-market frustration.

We provide **practical guidance** for aspiring entrepreneurs.



### **Building National Attention for Skilled Immigrants**

The Welcoming Center is a founding member of IMPRINT, a national coalition of organizations focused on skilled immigrant integration.



#### Policy, Advocacy & Promising Practices

**IMPRINT** is a national umbrella organization specialized in skilled immigrant integration. IMPRINT is *not* a direct-service organization. Its activities include:

- Disseminating promising practices
- Creating and distributing resources for practitioners
- Advocating for effective policies to support skilled immigrant workforce integration
- More at: www.imprintproject.org

#### An Exciting Development

Early this year, IMPRINT's Steering Committee Selected Pennsylvania as the national coalition's focus for state-level work in 2013-14.

The Welcoming Center's track record of accomplishment was a key factor in the decision.



Dr. José Ramón Fernández-Peña Welcome Back Initiative



Nikki Cicerani Upwardly Global



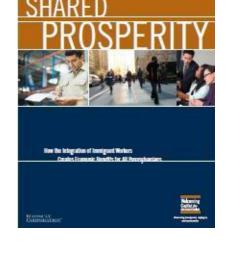
Paul Feltman WES Global Talent Bridge



Teresita Wisell
Community College Consortium for Immigrant Education

#### What's Next?

- Visits to Harrisburg and Washington to raise awareness of skilled immigrant issues and advocate for effective policies and services.
- Expanded Welcoming Center program offerings, including a brand-new *Introduction to the US Healthcare System* course for immigrant health professionals in Fall 2013.



 Continued research to better understand the needs and opportunities presented by skilled immigrants.

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Connecting immigrants, employers, and communities

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